

Clinical Lead Dietitian for Diabetes

Hours: 24-40 hours/week (0.6-1 FTE) **Reports to:** UK Head of Clinical **Start Date:** ASAP

Location: London, or consideration of those willing to travel to London for key meetings

About Oviva

We believe good health starts with nutrition and lifestyle, not medication. Our mission is to help 50 million people lead healthier and happier lives by 2025 by providing the best diet and lifestyle therapy through technology.

Oviva is the largest provider of digitally-enabled behaviour change services in Europe. We were founded in 2014 seeking to offer the most accessible, personalised, high-quality care possible to people with health conditions related to diet. Crucially, we embrace technology to overcome the efficiency challenges facing the NHS. We do this by:

- Creating unique, digitally-enabled treatment programmes for patients, delivered by dietitians supported by a multi-disciplinary team of psychologists, psychological wellbeing practitioners, specialist nurses, activity experts and health coaches.
- Offering patients access to expert advice in a time and place of their choosing, via our smartphone app, online learning portal (with tailored video, audio and written learning content) or over the phone.

Our services are delivered in partnership with the NHS, supporting quality and efficiency improvements. Today we provide NHS services over 50% of England and were recently selected for the NHS England Digital Diabetes Prevention Programme and the NHS England Innovation Accelerator. Beyond the UK we also operate in Switzerland, Germany, and France, and are backed by Europe's leading venture funds, including recently closing a Series B investment in January 2020.

We can only deliver all of this with the help of our incredible team. Having a culture that people want to work in is very important to us and we're proud to say 96% of our team would recommend working for Oviva. We do this by keeping our values at the forefront of everything we do, from patient care to internal culture:

- We put the patient first
- We measure & improve
- We tackle it together

*We were recently awarded Escape the City's **Top 100 Companies to 'Escape To'** award, reflective of our culture and mission.*

The Role

An exciting new position for a hands-on, innovative clinical leader has arisen in our London office.

We are recruiting for a UK Clinical Lead for Diabetes to manage our digitally-enabled programme development and review within our type 2 diabetes management streams. This role requires an expert in their field, able to synthesize the available evidence and guidelines and lead the ongoing development and evolution of our unique approach in our Type 2 Diabetes education and remission work streams.

This position will report to the UK Head of Clinical and will be a key leadership figure for the Clinical Delivery teams. They will be responsible for:

- Leading and driving the clinical & digital product teams developing and updating the UK Type 2 Diabetes digitally-enabled clinical programmes.
- Working closely with the UK product and programmes manager to encompass tech developments into programme curriculums and pathways to allow maximum efficiency of clinical time and NHS resources. We are building a unique digital patient experience, and working with our in house technology team to effectively scale our clinical team is a key requirement of the role.
- Create and deliver the training to the clinical teams on programme delivery as well as clinical update sessions.
- Quality assurance of delivery, including undertaking clinical supervision of programme specialist dietitians and annual clinical development sessions for the clinical team delivering our diabetes management programmes.

A typical day can include reviewing the latest evidence for type 2 diabetes management; attending the Oviva UK clinical governance meeting to discuss audit findings, risks and issues; reviewing the monthly reports for

programme outputs such as engagement and outcomes to establishing action plans for any issues (be that training or programme changes) and creating new patient facing or team training content.

You will have strong skills and a track record in project management and delivery, owning and taking projects through to delivery, and this will be explored in interviews.

Key Responsibilities

- Responsibility for UK company objectives for our digital clinical programme development within type 2 diabetes, with a particular focus on automation of processes where possible.
- Ensuring our type 2 diabetes programmes reflect best available evidence and unrivalled patient experience
- Development of training packages for clinical delivery team delivering type 2 diabetes programmes to ensure strong outcomes.
- Clinical supervision of programme specialist dietitians and annual clinical development sessions with clinical delivery team.
- Driving adherence to NHS clinical governance and quality assurance frameworks.
- Supporting our NHS clinical engagement activities, including planning for and attending conferences, and working with key opinion leaders to organize bespoke events.
- Influencing UK company strategy through contributions at Senior Management Team meetings

Key Competencies

- Collaborative – *can do attitude, work effectively in teams, excellent communicator*
- Empathetic – *resilient*
- Innovative – *self-starter, solution/action orientated, creative*
- Knowledgeable – *proactively upskilling oneself, adaptable, innovative, strong sense of initiative*
- Commitment to Oviva Mission & Strategy

The Ideal Candidate

- Minimum of 5+ years post-graduate clinical experience including significant experience within type 2 diabetes management
- Post-graduate training in type 2 diabetes management or behaviour change
- Current dietetic registration with HCPC
- Proven success and passion in innovating services or pathways, especially in digital service delivery (e.g. proven clinically evidenced digital services)
- Track record of being a completer-finisher, with clear evidence of strong task management, and being process driven
- Commercially minded
- You will be an excellent communicator and relationship builder
- You thrive in a busy environment and can multitask and prioritise workloads

Our Offer

- The opportunity to make a meaningful impact in digital healthcare transformation in the UK
- Exciting and rewarding role in high-growth scale-up Series B company environment
- Training opportunities and annual salary reviews
- Flexible working
- Competitive compensation depending on experience
- 25 days holiday (plus bank holidays) with the option of an additional 5 days unpaid leave
- Company pension with 5% employer contribution
- Regular team socials as well as free breakfast & snacks daily in our central London office
- 1 charity day a year to volunteer with a charity of your choice

To apply please send your CV and covering letter detailing your interest and suitability for the role to Lucy Jones, Oviva's VP Clinical on lucy.jones@oviva.com